



MGM Rewards / Hyatt Hotels & Resorts Relationship Overview

Why is MGM Resorts International® in a marketing relationship with Hyatt Hotels & Resorts®?

Through MGM Resorts International's relationship with Hyatt Hotels & Resorts, MGM Rewards members will enjoy benefits at all participating Hyatt Hotels & Resorts worldwide. MGM Rewards members are also eligible to opt-in for a matched tier in World of Hyatt, the global loyalty program of Hyatt Hotels & Resorts.

Will any of the MGM Resorts properties become Hyatt-branded hotels?

No MGM Resorts property will become a Hyatt-branded hotel or resort, nor will any Hyatt hotel or resort become a MGM Resorts property.

What are the participating MGM Resorts International properties?

All Las Vegas MGM Rewards resorts are currently participating in the relationship, which include: Bellagio, ARIA, Vdara, MGM Grand, The Signature, Mandalay Bay, Delano, The Mirage, Park MGM, NoMad Las Vegas, New York-New York, Luxor, and Excalibur. Regional properties will possibly join this relationship in the future.

When did the relationship begin?

The relationship between MGM Resorts International and Hyatt Hotels & Resorts began on June 20, 2013.

How do I sign up for MGM Rewards?

You can sign-up for MGM Rewards at any MGM Rewards Desk within a participating MGM Resorts International destination or online at mgmresorts.com.

How does the relationship benefit MGM Rewards members?

MGM Rewards members have the ability to earn MGM Rewards Tier Credits on eligible stays at participating Hyatt Hotels & Resorts worldwide once they sign up for World of Hyatt. MGM Rewards members are also eligible to opt-in for a matched World of Hyatt tier based on their earned Tier Status in MGM Rewards. Depending on tier, at Hyatt Hotels & Resorts, World of Hyatt members may enjoy on-property benefits such as Bonus Points on eligible spend, complimentary in-room Internet access, guaranteed room availability, late check-out and more.

Hyatt Hotels & Resorts and World of Hyatt Overview

What is Hyatt Hotels & Resorts?

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a portfolio of 20 premier brands. As of September 30, 2019, the Company's portfolio included more than 875 properties in over 60 countries across six continents. The Company's purpose to care for people so they can be their best informs its business decisions and growth strategy and is intended to attract and retain top colleagues, build relationships with guests and

create value for shareholders. The Company's subsidiaries develop, own, operate, manage, franchise, license or provide services to hotels, resorts, branded residences, vacation ownership properties, and fitness and spa locations, including under the Park Hyatt®, Miraval®, Grand Hyatt®, Alila®, Andaz®, The Unbound Collection by Hyatt®, Destination®, Hyatt Regency®, Hyatt®, Hyatt Ziva™, Hyatt Zilara™, Thompson Hotels®, Hyatt Centric®, Caption by Hyatt, Joie de Vivre®, Hyatt House®, Hyatt Place®, tommie™, Hyatt Residence Club® and Exhale® brand names, and operates the World of Hyatt® loyalty program that provides distinct benefits and exclusive experiences to its valued members. For more information, please visit www.hyatt.com.

What is World of Hyatt?

World of Hyatt is the global loyalty program of Hyatt Hotels & Resorts. Points earned in World of Hyatt can be redeemed for free nights in any available standard room with no blackout dates when booking a free night award. A member earns 5 points for each eligible dollar (\$1) spent. World of Hyatt members experience additional benefits upon achieving elite status, such as Bonus Points on eligible spend, upgrade at check-in, complimentary in-room Internet access, late check-out and more.

How do I sign up for World of Hyatt membership?

You can sign up for World of Hyatt membership at any participating Hyatt hotel or online at worldofhyatt.com.

Who can I contact if I have questions about World of Hyatt?

Please visit worldofhyatt.com or call 1-888-344-9288 in the U.S. and Canada, or your nearest Hyatt Global Contact Center.

Earn MGM Rewards Tier Credits at Hyatt Hotels & Resorts

Can MGM Rewards members earn Tier Credits at Hyatt Hotels & Resorts?

Yes. MGM Rewards members may present their MGM Rewards card at check-in at participating Hyatt Hotels & Resorts to receive Tier Credits for their eligible spend in lieu of earning World of Hyatt points. Membership in World of Hyatt is required.

What is considered an eligible stay to earn MGM Rewards Tier Credits at participating Hyatt hotels and resorts?

Eligible stays are determined by visiting worldofhyatt.com/terms or by using the following link: [World of Hyatt Terms and Conditions](#).

Can I earn or redeem Express Comps™ for eligible stays at Hyatt hotels and resorts?

Express Comps are not part of the Hyatt relationship.

If I stay at a Hyatt hotel and forget to use my MGM Rewards number, can I still earn Tier Credits?

Members may request Tier Credits for past stays at Hyatt up to 12 months after check-out. If you didn't receive credit for your eligible Hyatt stay, please call the Global Contact Center at 1-888-344-9288 in the U.S. and Canada or your nearest Hyatt Global Contact Center. You will be

required to present your MGM Rewards number, World of Hyatt membership number and the folio or receipt for your purchase or stay.

How many Tier Credits will I earn for staying at a Hyatt?

Members will earn 4 Tier Credits per each eligible dollar spend.

How soon will my Tier Credits from my Hyatt stay be credited?

Members can expect to see their Tier Credits credited 30 days after check-out for standard reservations. Retroactive requests may take longer. If there are any issues, please call the Global Contact Center at 1-888-344-9288 in the U.S. and Canada or your nearest Hyatt Global Contact Center.

Earn World of Hyatt Points at MGM Rewards Resorts

How can I earn points in World of Hyatt for stays at MGM Rewards resorts?

A guest must be both a member of MGM Rewards and World of Hyatt to earn World of Hyatt points on eligible stays at MGM Rewards resorts. At check-in, the member must notify the Front Desk agent they would like to earn points in World of Hyatt and ask to add their MGM Rewards and World of Hyatt membership numbers to their reservation.

What is considered an eligible stay at MGM Rewards destinations for earning World of Hyatt points on hotel spend?

Members can make their reservation at mgmresorts.com, directly with their favorite property, on worldofhyatt.com or through a Hyatt Global Contact Centers. Any booking where payment is made directly to MGM Resorts International, hyatt.com or through a Hyatt Global Contact Center is an eligible stay. For clarity, the following stays are not eligible: third party reservations, complimentary room nights, and group bookings.

What type of spend qualifies for earning Base Points in World of Hyatt at MGM Rewards resorts?

Members can earn Base Points in World of Hyatt on all non-gaming spend that would be eligible to earn MGM Rewards Tier Credits at MGM Resorts. This includes hotel stays, dining, entertainment, or spa and expressly excludes tax, gratuities and retail. It does not include casino spend.

Is there a maximum amount of qualified spend to earn Base Points in World of Hyatt at MGM Rewards resorts?

At MGM Rewards destinations, members may only earn Base Points on a maximum of \$5,000 of MGM Rewards Eligible Incidental Spend, in addition to Base Points earned on any MGM Rewards Eligible Room Spend.

Can I earn Base Points in World of Hyatt on folio spend even if I didn't book an eligible hotel stay?

Yes. You may charge your eligible dining, entertainment and spa spend to your room and earn Base Points in World of Hyatt for that spend, even if you are staying on an ineligible rate. Only spend charged to your hotel room will be eligible. Remember to notify the Front Desk agent that

you would like to earn Base Points in World of Hyatt and add both your MGM Rewards and World of Hyatt membership numbers to your reservation.

How many Base Points in World of Hyatt do I earn for stays at MGM Resorts Destinations?

Members will earn 5 Base Points in World of Hyatt for every eligible dollar (\$1) spent. Bonus Points for elite World of Hyatt Members are also awarded.

How many rooms can I book to earn World of Hyatt points at MGM Rewards Resorts?

A Member may earn points for up to three (3) rooms per night (Member's room and two (2) additional rooms) within the same MGM Rewards Resort. The Member must be a registered guest, occupy at least one of the rooms, and, to earn points each room must otherwise satisfy the definition of a MGM Rewards Rewards-Eligible Night.

How soon will Base Points in World of Hyatt be credited?

Members can expect to see their Base Points credited 30 days after checkout for standard reservations. Retroactive requests may take longer. If there are any issues, members may email memberservices@mgmresorts.com or call 866.761.7111.

I forgot to add my World of Hyatt membership number at check-in. Can I still earn Base Points in World of Hyatt for my MGM Rewards resort stay?

World of Hyatt members may request past stay credit up to 12 months after check-out. Please contact MGM Rewards Member Services at memberservices@mgmresorts.com or 866.761.7111 and provide your full name, home address, property visited, dates of stay, MGM Rewards number and World of Hyatt membership number.

Redeem Points in World of Hyatt at MGM Resorts

How can I redeem points in World of Hyatt at MGM Rewards properties?

Please visit worldofhyatt.com and log-in to your account to redeem your points for a free night award.

Can I earn Base Points in World of Hyatt on folio spend if I am redeeming points in World of Hyatt for my room stay?

Yes. You may charge your eligible dining; entertainment and spa spend to your room and earn Base Points in World of Hyatt for that folio spend.

Receive a Matched Tier in World of Hyatt

As an MGM Rewards member, when can I start taking advantage of matching my tier status in World of Hyatt?

Enjoy your matched status into the World of Hyatt loyalty program by logging in to your MGM Rewards account and clicking the Opt In button located on the Preferred Partners page. *Please note* – your tier may take up to 24 hours to reflect on your account.

What does getting a matched tier in World of Hyatt mean?

This means that you may receive a reciprocal tier status in World of Hyatt depending on your Tier in MGM Rewards. This could get you Base Points on eligible spend, complimentary in-room

Internet access, guaranteed room availability, late check-out and more at participating Hyatt Hotels & Resorts worldwide.

Which tier will I receive in the World of Hyatt program as a current MGM Rewards member?

MGM Rewards Membership Tier	Reciprocal World of Hyatt Membership Tier
NOIR Membership	Explorist
Platinum Membership	Explorist
Gold Membership	Explorist
Pearl Membership	Discoverist
Sapphire Membership	Member

Which tier will I receive in MGM Rewards as a current World of Hyatt member?

World of Hyatt Membership Tier	Reciprocal MGM Rewards Membership Tier
Globalist	Gold Membership
Explorist	Gold Membership
Discoverist	Pearl Membership
Member	Sapphire Membership

Does my matched tier in World of Hyatt expire?

Once you receive your match tier in World of Hyatt, all rules, regulations and expirations of World of Hyatt apply. For more information about World of Hyatt, visit worldofhyatt.com/terms.

MGM Rewards FAQs

Will MGM Rewards continue to match tier status with World of Hyatt?

Yes, there are no changes to this great benefit with our strategic loyalty relationship with Hyatt. MGM Rewards will continue to match World of Hyatt tier status as we do today with M life Rewards.

Will all MGM Rewards Gold tier members be eligible for waived resort fees on eligible direct bookings? Specifically, will Gold members who got their status from a match from World of Hyatt be eligible for waived resort fees?

Yes, MGM Rewards Gold members who achieved their Tier Status through MGM's strategic collaboration with World of Hyatt will have their resort fees waived for direct bookings made through MGM Resorts.

Do members receive all of the same Tier benefits when they tier match from an MGM Resorts partner?

While members who tier match from our partners receive many of the same benefits (such as waived resort fees for direct bookings), there are several benefits reserved for members who have achieved their Tier directly through MGM Rewards including the Tier Achievement Celebration Dinner and the Tier Achievement Air Travel Credit.

Can members “double dip” and earn MGM Rewards Tier Credits AND World of Hyatt points for stays at participating Hyatt hotels & resorts?

No. Our program has always been structured where members have to elect whether they want to receive MGM Rewards Tier Credits OR World of Hyatt Points for their spend at Hyatt hotels and resorts. This is not a change to the new program.

How many MGM Rewards Tier Credits will I earn for every eligible dollar spent at Hyatt hotels & resorts?

MGM Rewards members will earn 4 Tier Credits for every eligible dollar spent at Hyatt hotels & resorts.

Can I redeem World of Hyatt points for stays at all Las Vegas MGM Rewards destinations?

Members can continue to redeem World of Hyatt points for stays at all Las Vegas MGM Rewards destinations.

Additional Information

If I have any other questions who should I contact?

Please contact MGM Rewards Member Services at memberservices@mgmresorts.com or call 866.761.7111.

Terms & Conditions

Members must provide both their World of Hyatt and MGM Rewards membership numbers at the time of check-in. Members will only receive credit in World of Hyatt for MGM Rewards-Eligible Nights after the Member has checked out of the applicable MGM Rewards destination. MGM Rewards Tier Credits earned in the MGM Rewards program do not qualify toward elite status within World of Hyatt and progress earned towards elite status in World of Hyatt does not qualify toward elite status within the MGM Rewards program.

Points for qualifying stays may only be awarded for one partner program. MGM Rewards Members must elect to earn either World of Hyatt Points or Southwest Rapid Rewards Points at time of check-in.

MGM Resorts International offers GameSense information to its patrons to encourage responsible gaming at mgmresorts.com/gamesense (in MA at gamesensema.com). If you or someone you know has a gambling problem or concerns with gambling responsibly, please call the 24-hour Problem Gambler's Helpline at 1.800.522.4700, or call 1.800.GAMBLER (in New Jersey and Maryland), 1.800.327.5050 (in Massachusetts), 1.800.270.7117 (in Michigan), 1.877.8HopeNY or text HOPENY (467369) (in New York), or 1.800.589.9966 (in Ohio). Or visit mdgamblinghelp.org (in MD), macgh.org (in MA), or org.ohio.gov (in Ohio) for help. Please play responsibly. If you bet more than you can afford to lose, you've got a problem.